



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

TSE has issued an IQNet recognized certificate that the organization:

SEMPA POMPA MAKİNA A.Ş.

BÜYÜKKAYACIK MAH. KONYA OSB KUDDUSI CAD. 22. SOK. NO:4 SELÇUKLU -
KONYA / TÜRKİYE

has implemented and maintains a
CUSTOMER SATISFACTION MANAGEMENT SYSTEM
which fulfills the requirements of the following standard:

TS ISO 10002:2018

Issued on: 31-12-2020

Expires on: 30-12-2023

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as
a stand-alone document

Registration Number : TR-MY-KNY-01/20



Alex Stoichitoiu
President of IQNet

İzzet Şen
Konya Certification Manager

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil
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IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.



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Annex to IQNET Certificate Number :TR-MY-KNY-01/20

Name and Address of the certified organization

SEMPA POMPA MAKİNA A.Ş.

BÜYÜKKAYACIK MAH. KONYA OSB KUDDUSİ CAD. 22. SOK. NO:4 SELÇUKLU - KONYA / TÜRKİYE

Scope of the Certificate

DESIGN AND PRODUCTION OF

- SUBMERSIBLE PUMPS
- HYDROFOR PUMPS
- CENTRIFUGAL PUMPS
- LINE SHAFT VERTICAL TURBINE PUMPS

This annex is only valid in connection with the above-mentioned certificate



TURKISH STANDARDS INSTITUTION

